

## Setting up your Patches account

Visit our Patches Website: [Patches](#)

You will then see the below, select the box “Contact my GP practice”:




Please read the following login screen and choose how you want to login:



If you are accessing PATCHS on behalf of someone you care for, please choose 'Continue with PATCHS'.

To access PATCHS via NHS Login you must consent to sharing your NHS number, name, date of birth, contact details, and GP practice with PATCHS to verify your identity.

To access PATCHS via the NHS App you may need to provide extra verification to NHS Login. [Help](#) 

If you “continue with Patches” you will see the below screen, here you can create an account we advise you create an account to make it easier for you, here are some of the benefits of registering for a patches account:

1. Not having to keep entering your details each time you use Patches.
2. Your medical information being safer because its password protected.
3. Being able to track the progress of your requests.
4. Easily seeing if your GP practice is trying to contact you.
5. Viewing past conversations, you've had with your GP practice.
6. Being able to submit requests on behalf of people you care for.

– please see below highlighted red:

Practice, please contact them first before using PATCHS.

Create an account as a patient
Create an account as a carer only
Continue without creating an account

For further support using Patch's please visit their website <https://help.patchs.ai/hc/en-gb/categories/360005779313-Patients>